



40-42 Friars Walk
Lewes
East Sussex
BN7 2XW

Tel: 0300 123 0999
Email: foi@secamb.nhs.uk

22nd July 2015

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/15/07/03.

You requested the following information:

I would be most grateful if you could inform me what are the formal arrangements that you have in place for "a patient to be escorted to A&E by care home staff in an ambulance and for the staff to stay in the hospital ".

Please kindly advise if you have an agreed time scale for care home staff to stay in A&E?

In order to support your feedback, please forward to me any policies / document that states that care home staff should / shouldn't stay in A&E and if they do , then who bears the cost / wages of the staff?

We do not specifically refer to care home staff in any of our policies/procedures.

We leave the decision about whether or it would be beneficial for a patient to be escorted to the discretion of the attending clinicians.

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECamb) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust
40-42 Friars Walk
Lewes
East Sussex
BN7 2XW
Email: complaints@secamb.nhs.uk

Should you remain unhappy with the outcome of any such internal review , you may request a decision from the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust